# **McIntyre Financial Cancellation Policy**

At McIntyre Financial, we hold ourselves and our clients to the highest standards of professionalism, accountability, and respect for time. To ensure efficient scheduling and service availability for all clients, we have implemented the following cancellation policy:

# 1. Appointment Cancellations & No-Shows:

- Clients must provide at least 24 hours' notice if they need to cancel or reschedule an appointment.
- Cancellations made with less than 24 hours' notice may be considered a missed appointment at our discretion.
- A **no-show** is defined as failing to arrive for a scheduled appointment without prior notice.

#### 2. Limit on Cancellations & No-Shows:

- We allow a maximum of two (2) cancellations or no-shows per client.
- After exceeding this limit, McIntyre Financial reserves the right to refuse future service to the client.

## 3. Rescheduling:

- If a client has not exceeded their cancellation limit, they may reschedule their appointment based on availability.
- Frequent last-minute rescheduling may be subject to review and could impact future bookings.

## 4. Exceptions:

 We understand that emergencies happen. If a client experiences an unforeseen circumstance, we encourage them to reach out as soon as possible so we can determine a reasonable accommodation.

By scheduling an appointment with McIntyre Financial, you agree to adhere to this cancellation policy. We appreciate your cooperation in maintaining a high standard of professionalism and ensuring availability for all clients.